

## EXECUTIVE 1 DECEMBER 2015

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# PRESENT: COUNCILLOR M J HILL OBE (LEADER OF THE COUNCIL)

Councillors Mrs P A Bradwell (Executive Councillor for Adult Care and Health Services, Children's Services) (Deputy Leader), R G Davies (Executive Councillor for Highways, Transport, IT), M S Jones (Executive Councillor for Finance, Property), P A Robinson (Executive Councillor for Fire and Rescue, Emergency Planning, Trading Standards, Equality and Diversity), R A Shore (Executive Councillor for Waste, Recycling), Mrs S Woolley (Executive Councillor for NHS Liaison, Community Engagement), C N Worth (Executive Councillor for Libraries, Heritage, Culture, Registration and Coroners Service) and B Young (Executive Councillor for Crime Reduction, People Management, Legal).

Councillors J D Hough, Mrs A M Newton, Mrs M J Overton MBE, A H Turner MBE JP and S M Tweedale (Executive Support Councillor for Economic Development, Environment, Planning, Tourism) attended the meeting as observers.

Officers in attendance:-

Tony McArdle (Chief Executive), Debbie Barnes (Executive Director of Children's Services), Glen Garrod (Director of Adult Care), Cheryl Hall (Democratic Services Officer), Judith Hetherington Smith (Chief Information and Commissioning Officer), Dr Tony Hill (Executive Director of Community Wellbeing and Public Health), Nicole Hilton (Community and Resilience Commissioning Manager), Tony McGinty (Consultant Public Health Children's), Pete Moore (Executive Director of Finance and Public Protection), Sophie Reeve (Chief Commercial Officer), Jasmine Sodhi (Performance and Equalities Manager), Nigel West (Head of Democratic Services) and Richard Wills (Executive Director for Environment and Economy).

23 <u>APOLOGIES FOR ABSENCE</u>

An apology for absence was received from Councillor C J Davie (Executive Councillor for Economic Development, Environment, Planning, Tourism).

## 24 DECLARATIONS OF COUNCILLORS' INTERESTS

There were no declarations of interest at this point in the meeting.

### 25 <u>ANNOUNCEMENTS BY THE LEADER, EXECUTIVE COUNCILLORS AND</u> <u>EXECUTIVE DIRECTORS</u>

The Executive Councillor for Libraries, Heritage, Culture, Registration and Coroners Service was pleased to announce that Lincoln Castle had been selected by 14 -18

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Now as one of the three venues to host the iconic poppies in 2016, as part of the UK's official centenary commemorations.

Further to this, Members were advised that Poppies:Wave was one of two sculptures from the installation 'Blood Swept Lands and Seas of Red', a display of 888,246 poppies honouring the deaths in the British and Colonial forces of the First World War, a similar concept to the exhibit at the Tower of London in 2014. It was commented that this would continue momentum of this successful year at the Lincoln Castle.

### 26 <u>MINUTES OF THE MEETING OF THE EXECUTIVE HELD ON</u> <u>3 NOVEMBER 2015</u>

### RESOLVED

That the minutes of the meeting held on 3 November 2015 be agreed and signed by the Chairman as a correct record.

### 27 <u>LIBRARY SERVICES - CONTRACT AWARD</u>

Consideration was given to a report which presented the results of the Library Services Procurement and described the process adopted. The Executive was invited to approve the award of a contract to Greenwich Leisure Limited (GLL) and approve a number of ancillary matters.

Members were advised that driven by the need to make savings and improve services, and to comply with the Localism Act, the Council had carried out considerable work over the last 12 months so as to tender delivery of its Library Services. Some of the key work streams had included: soft market testing; developing the procurement and contract documentation; selecting bidders; and managing the procurement through the competitive dialogue approach in such a way so as to deliver sound affordable solutions. Members were assured that the Sounding Board, responsible for this work, had continual oversight of the procurement. Prior to placing the contract notice the Executive had approved commencement of the procurement on 3 February 2015.

As part of the work carried out, Members were advised that the Council, in discussion with the bidders, had set an ambitious programme for transition; had drawn up comprehensive output specifications and challenging service levels and had developed a robust contract. The procurement and evaluation was now complete and it was recommended to the Executive to award a contract to GLL.

The Executive was advised that the Community and Public Safety Scrutiny Committee had considered the same report at its meeting on 25 November 2015 and its comments were circulated at the meeting. It was particularly noted that the Committee had raised concerns regarding: the suitability of GLL delivering a service in a rural county, as it predominantly provided services in urban areas; what the future role of Lincolnshire County Council and the Community and Public Safety Scrutiny Committee would be in relation to the libraries service; how many staff losses there had been so far and whether there would be further redundancies; and sought assurance as to whether the outstanding issues, as referred to in the report would be addressed before the contract was signed with GLL. It was noted that the Scrutiny Committee had unanimously supported the recommendations to the Executive.

Further to the above, the Executive was advised that the outstanding issues, as referred to in the report, would be addressed before the contract was signed with GLL. Officers highlighted that the issue around ownership of the buildings for Mablethorpe and Grantham would need sub-leases to be agreed by the County Council before a contract could be signed with GLL, as GLL would not have the right to occupy the buildings. In addition, the contract would not be signed until the outstanding complaint to the Department for Culture, Media and Sport (DCMS) had been resolved. Officers were working to a timeline of 4 April 2016 for the transfer of the service to GLL. Members of the Executive expressed their disappointment that the County Council had not yet received a response from the Department for Culture, Media and Sport.

Members were invited to ask questions on the report and appendices 1 - 4, where the following points were noted: -

- GLL had indicated that they wished to extend opening hours and would also extend the activities offered in libraries across Lincolnshire;
- GLL would look to modernise the library service, making improvements to how levels of stock was dealt with and what books were available at each site;
- Everything currently provided in terms of IT support would be provided by the County Council. In future, there might be a better way of providing this support and the contract with GLL would allow Lincolnshire County Council to ask GLL to put some alternative proposals together for consideration. There would be flexibility in the contract to allow for changes to the service over the term of the contract;
- GLL had experience with working with volunteers and it would replicate the County Council's approach of having Library Development Officers in place, who would support the Community Hubs on library matters. The Council would continue to also provide community advisers to support the development of the hubs into other activities;
- It was questioned whether the three static libraries which had closed in Coningsby and Tattershall, Washingborough and Skellingthorpe would be reopened. In response to this, Members were advised that GLL had not been asked to reinstate these libraries. However, they could apply to become Community Hubs;
- Members were advised that innovation; IMT offer; price; transitional arrangements were some of the matters considered during the bidder selection process;
- The Executive was assured that the outcome of the outstanding complaint to the Department for Culture, Media and Sport would not impact on the County Council's ability to support community hubs;

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- The County Council must bear the cost of a change in law affecting the delivery of library services but only the extent that it must compensate GLL for the increased costs of delivery. Further to this, it was clarified to Members that only capital cost would be covered by the County Council. For example, any changes to the national minimum wage would be covered by the provider;
- The management of the contract would sit within Public Health, undertaken by the client lead for libraries and heritage contracts;
- It was highlighted that GLL had a People's Board and it was hoped that GLL would want a representative from Lincolnshire to sit on this Board.

## RESOLVED

That the Executive:

- 1. Notes the outcome of the final tender evaluation.
- 2. Approves and decides to award a contract for the delivery of Library Services to Greenwich Leisure Limited to deliver their proposed solution.
- 3. Authorises the Executive Director of Community Wellbeing and Public Health, in consultation with the Executive Councillor Libraries, Heritage, Culture, Registration and Coroners Service, to notify all bidders in the procurement of the Council's decision to award a contract to Greenwich Leisure Limited to deliver their proposed solution.
- 4. Authorises the Executive Director of Community Wellbeing and Public Health, in consultation with the Executive Councillor Libraries, Heritage, Culture, Registration and Coroners Service, to appoint Greenwich Leisure Limited as the Preferred Bidder.
- 5. Authorises the Executive Director of Community Wellbeing and Public Health, in consultation with the Executive Councillor Libraries, Heritage, Culture, Registration and Coroners Service, to appoint Vision Redbridge Culture and Leisure Ltd as the "Reserve Bidder" following any breach by the Preferred Bidder of its obligations under the Preferred Bidder letter or where the Preferred Bidder is unable to deliver its Solution at any time.
- 6. Delegates to the Executive Director of Community Wellbeing and Public Health, in consultation with the Executive Councillor Libraries, Heritage, Culture, Registration and Coroners Service, authority to determine the final form of the contract and once he is satisfied that the appropriate standstill period has been complied with, approve the entering into of all contract and other legal documentation necessary to give effect to the said contract provided always that in the event that the Executive Director of Public Health proposes to award a contract to the Reserve Bidder he consults with the Councillors forming the Sounding Board (as described in paragraph 1.10 below) before making such an award.

## 28 <u>COUNCIL BUSINESS PLAN 2015/2016 PERFORMANCE REPORT,</u> <u>QUARTERS ONE AND TWO</u>

Consideration was given to a report from the Chief Information and Commissioning Officer, which presented an overview of performance for Quarters 1 and 2.

The Performance and Equalities Manager presented the report to Members and in doing so, advised that the new style of performance reporting had been developed following feedback.

During the development phase of the new style reporting, Members of the Executive were advised that they could view performance on the internet in a secure area on the Lincolnshire Research Observatory. The Performance and Equalities Manager provided Members with a demonstration of the website.

Members were advised that the performance indicators on protecting and sustaining the environment; and carers commissioning strategies had not performed well in quarter 2. Further to this, Members were advised that the performance indicator on protecting and sustaining the environment would be considered by the Environmental Scrutiny Committee on 4 December 2015. It was also noted that the target for carers commissioning strategies was currently under-review and this would be finalised in time for quarter 3.

Reference was made to the proposed changes to reporting performance against the Council Business Plan 2015/16, as detailed on pages 133-134 of the report. Members were supportive of the proposed changes, provided that the suggested changes were reviewed for the 2016/17 Council Business Plan, as it may be appropriate for them to be re-included. Specific mention was made to the issues around the indicator on the number of repeat victims of domestic abuse and it was agreed to look at this further outside the meeting.

It was noted that the Value for Money Scrutiny Committee had considered the same report at its meeting on 24 November 2015. The Scrutiny Committee had suggested that resources were moved to other areas of the organisation at times of peak pressure to help achieve performance measures. However, it was noted that certain resources were specialist in their skill sets which could make it difficult to move in to other areas of the organisation. Others areas were more generic, Business Support for example, who had provided a number of their staff to assist with the backlog of the Serco Contract. It was suggested by the Committee that this type of resource management may be required more in the future.

#### RESOLVED

That the Executive:-

- 1. Notes the 2015/2016 Quarter 1 and 2 performance.
- 2. Approves the proposed changes to reporting as set out in the report.

The meeting closed at 11.45 am.